

Nottinghamshire NHS Trust

Providing healthcare in various settings , including medium and high security units, community centres and acute wards, the Trust is a key provider of healthcare services in the region, and has a diverse range of cleaning requirements that must be met.



For us, choosing Arrow for our chemical rollout was a no-brainer. There are lots of companies we could buy our products from, but you wouldn't be able to get Arrow's level of involvement and support anywhere else"

Facilities Manager
Nottinghamshire NHS Trust



Improved Health & Safety



100% Compliance



Bespoke Training Solution

When working in such vulnerable environments, ensuring chemical safety is key. As one of the Trust's longest-standing supply partners, Arrow was their obvious choice when it came to rationalising chemical ranges across sites.

The Programme

The level of risk meant Arrow were closely involved from the start, working alongside sites and cleaning teams to identify the best chemicals for the job. The wide range of applications and varying security levels meant sourcing the right chemicals wasn't an easy task – but with Arrow's help, the Trust were able to develop a range of chemicals that were fit for purpose for every location. Now, with the chemical rollout completed, the Trust have been fully set up on Arrow's web portal, ensuring only approved chemicals can be ordered.

Staff Training

Previously hugely time-consuming and challenging to organise, COSHH training was simplified using Arrow's online training portal. Created to match the Trust's requirements and supported by bespoke chemical wallcharts, it gave the facilities management team confidence that cleaning staff were trained to the highest possible standards.

"The fact they provided virtual training was brilliant – all I had to do was send it over to team leaders and supervisors and wait for it to be completed."



The Arrow team are always so willing to listen...they've come up with ideas for us, helped us implement them and took the time to make sure everything met all our requirements straight off. We couldn't have done this without their support"

Facilities Manager, Nottinghamshire NHS Trust

Project Completion

With Arrow's support, the Trust were able to complete their smoothest ever chemical rollout across all Trust sites in record time, driving efficiencies and improving cleaning performance for the long-term.



"From the project start, the Arrow team have just been amazing. I know if I need anything I can just call them and I'll have my answer in minutes. Other than do my job for me, they couldn't have done better!"

**Facilities Manager
Nottinghamshire NHS Trust**