



# Our Sustainable Practices

As a company, we are going beyond just certifications to demonstrate our strive towards sustainability. By indicating sustainable products on both our catalogue and our website, customers can shop for more sustainable products, easier.

This is your guide to our sustainable icons/ accreditations.



## Greenleaf Symbol

We've marked all eco-friendly products with our greenleaf symbol. This indicates that the product demonstrates environmental excellence, including: using recycled materials, includes biodegradable/compostable content or has achieved specific environmental accreditations.



## Recycled Symbol

Use of the recycled symbol indicates that the product includes recycled content or is recyclable - minimising items being disposed into to the waste stream.



## PCR Plastic

In simple terms, plastic that has been given a second life. PCR (Post-Consumer Recycled Material or Post Consumer Resin) refers to plastics such as PET, PP and HDPE which are recycled and reprocessed into new packaging.



## EcoVadis Silver

Considered the worldwide gold standard in sustainability assessments, a Silver-level accreditation places Arrow in the top 75% of over 75,000 companies assessed.

# Our Sustainable Product Accreditations



One of our biggest impacts on the environment comes from the products we supply. That's why we're committed to increasing the share of sustainable products in our offer - working closely with our supply chain to ensure the products we offer meet the highest environmental, ethical and sustainability standards.

Our environmental accreditations include:



## Cradle-to-Cradle®

Cradle-to-Cradle is the leading global sustainability standard. Use of the certification mark indicates that the production of the product has had a positive impact and hasn't depleted the planet's resources.



## Nordic Ecolabel

The Nordic Swan label demonstrates that the product follows a set of criteria outlined by the Nordic Ecolabelling, including rigorous environmental and quality standards.



## EU Ecolabel

Recognised both throughout Europe and globally, use of the EU Ecolabel indicates environmental excellence for both products and services.



# Our ISO Certifications

Standing for 'International Organisation for Standardisation', our ISO certifications evidence that our products and services are world-class in terms of quality, safety and efficiency.



## **ISO:14001**

ISO:14001 evidences an effective environmental management standard (EMS) to improve efficiency and reduce waste.



## **ISO:19001**

ISO:19001 is an internationally recognised quality management system (QMS) that demonstrates commitment to creating products aligned with pre-defined standards.



## **ISO:45001**

ISO:45001 outlines requirements for an occupational health and safety (OG&S) system, providing safe and healthy workplaces by preventing work related injury and ill-health.



**ARROW**  
COUNTY SUPPLIES

# Think Green Think Greenleaf

At Arrow we are committing to the more sustainable distribution of products in the Cleaning and Hygiene industry. The Arrow Green Leaf has been assigned to products that are good for people and the planet.



## Our greenleaf promise

This product is classed as eco-friendly, indicated by our greenleaf Symbol. This reassures that the product is one, or more, of the following:

- Compostable or biodegradable, reducing excess waste in landfill.
- The product packaging is made of Post-Consumer Recycled Plastic, minimising plastic contributing to the waste stream.
- Packaging or product contents consists of other recycled materials and follows a cyclical model of production.
- Is fully certified with a sustainable accreditation by an external provider.
- Utilises a mechanism that limits overuse of material and provides beneficial cost-in-use savings.



## Sustainable certifications it may include:

- Cradle-to-Cradle
- Nordic Ecolabel
- EU Ecolabel
- PEFC/ FSC
- ISO 14001